



**Springfield Armory® XD® Upgrade Services: (\$100 Minimum Required)**

### Springfield Armory® 1911 Upgrade Services: (\$100 Minimum Required)

Prices subject to change without notice.

# Custom Gun Work Terms

1. Springfield Custom will work on **UNMODIFIED** Springfield 1911, XD®, XD Mod.2®, XD-S®, and XD-M® pistols only.
2. You must contact Springfield Custom **PRIOR** to shipping your handgun to our shop for work to set up a **return merchandise authorization (RMA)** number for the outside of the box. If your pistol is received without the return number, it will be returned immediately to you at your cost. To set up the RMA, you will be asked for your name, home shipping address, daytime phone number, email address (if available), and the complete serial number of the pistol.
3. Our **minimum** shop charge is \$100, plus shipping and handling charges.
4. Do **NOT** send any magazines with the handgun, **unless you are experiencing a problem with the magazine**. Your pistol will be test fired for function before return shipping with quality factory ammunition and factory magazines.
5. All firearms must be shipped by an insured carrier, such as UPS or Fed Ex, with a **detailed** list of the work requested. This can be the completed form from the custom shop's internet page, or in letter form. **If no detailed list is included in the box with the handgun, the pistol will be returned immediately at the customer's expense with no work done.**
6. Payment must be made by Visa, MasterCard, Discover, American Express, cashier's check, or money order. **NO personal checks accepted.**
7. **NO** changes can be made to the requested work once the pistol is received in our shop.
8. Return shipping and handling charges are not included in Springfield Custom™ pricing. An additional charge to cover return shipping and handling will be added to the invoice when the work is completed. Fed Ex round trip shipping can be set up for a charge of \$70 (\$35 each way, subject to change without notice) at the same time the RMA is set up.
9. Due to federal government regulations, customer's firearms must be return shipped to the address from which they have been received. They can only be shipped to businesses, other than licensed firearms' dealers, if the customer owns the business and that is clearly stated in the paperwork that accompanies the handgun to our shop. (If you have a change of home address during the time your pistol is in the shop, Springfield Custom™ must receive a written request with the new address, serial number of the pistol, return authorization number and customer's signature.)
10. Estimated completion times are just estimates. Due to scheduling, work flow, and other events beyond our control, these estimates are subject to change. We will do our best to quote you a reasonable time frame for completion of your custom pistol or work.

I have read, understand, and agree to the Custom Gun Work Terms, in the Springfield Custom™ Shop Price List. Having read and understood the above terms, I authorize Springfield Custom™ to perform the specified work on my handgun.

Name:	
Address:	
City/State/Zip:	
1st Daytime Phone Number:	
2nd Daytime Phone Number:	
Email Address:	
Serial Number of Pistol:	
Signature:	